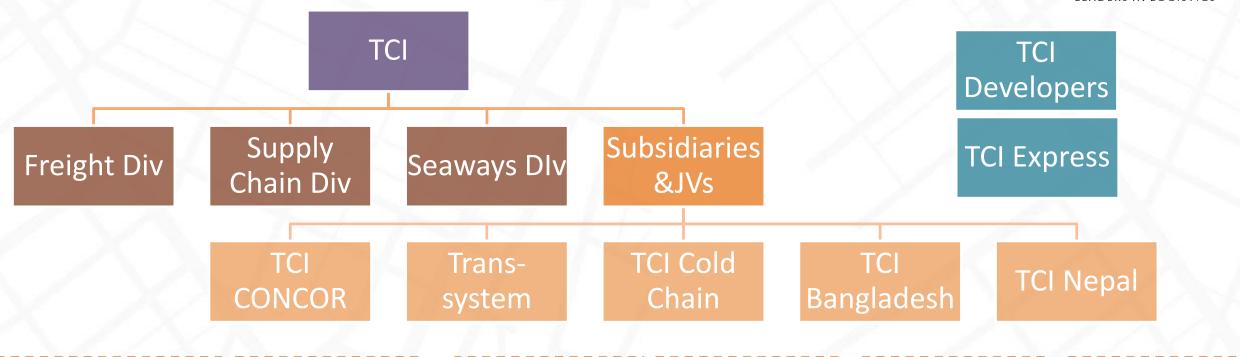


Earnings Presentation FY 2020-21

## **Group Overview**











by Value





Offices



## Logistics industry Growth drivers





## **Company Strategy**



To be India's leading integrated multimodal logistics service provider

01

Wide Range of Services

04

Technology & Automation Driven Operations

**Key USPs** 

Unique
Positioning to
cubate high growt
segments

02

Strong Multimodal Network Wide Range of Customized Services



#### **VERTICALS SERVED**

**~** A

**Automobiles** 



**Retail and CP** 



Hi-tech (ICE)



**Healthcare and Lifesciences** 



**Cold Chain** 



**Aviation & Defence** 



**E-Commerce** 



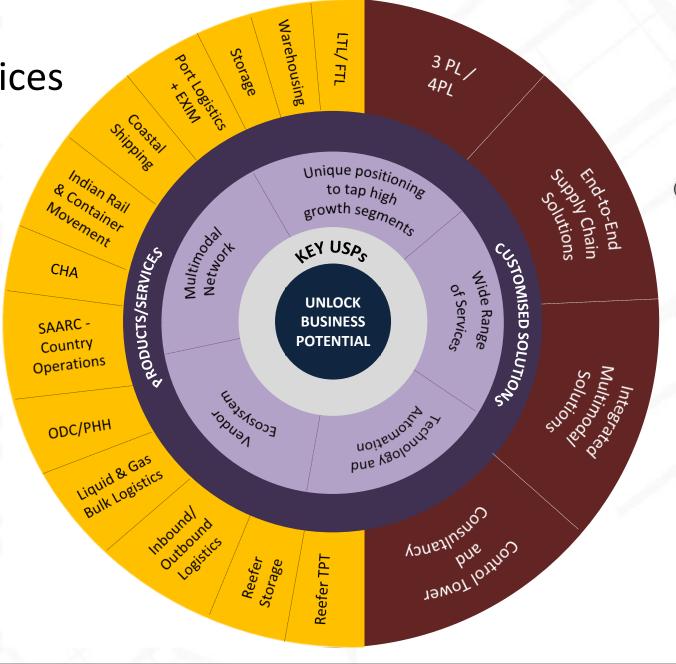
**Chemicals** 



**Iron and Steel** 



**Food Grains** 



#### **BENEFITS FOR CUSTOMERS**



**Single Window Solution** 



**Operational Cost Efficiencies** 



**Trusted Delivery & Fulfillment** 



**Economies of Scale** 



TCI Freight





# UNLOCKING BUSINESS POTENTIAL

through Integrated Multimodal Logistics Solutions

## FROM DESIGN TO EXECUTION

## Multimodal Services

## Chemical Logistics

# Cold Supply Chain & Warehousing

### FTL 8 LTL Services

### **BENEFITS**

- Wide range of services: Single-Window (resulting in 10-15% cost benefit for the customer)
- High level of KPI & SLA management
- · Six-sigma level of operations
- Control Tower
- Safety

- End-to-end movement by Rail & Road for Chemical logistics
- Using ISO tank containers with baffle tanks

- Handling large volume of liquids
- Moving hazardous chemicals
- Various food ingredients
- Inbound logistics to commissaries
- Warehousing Frozen (-18 degrees C)
  Chilled (2-8 degrees C)
  Cold & Ambient (15-25
  degrees C)
- Multi-temperature vehicle

- Foldable Large Container (FLC) Storage
- · Pan-India network
- Hub & Spoke model
- Key Account Management (KAM)











# Strong Multimodal Network



3 AFTO (Automobile Trains)

1,80,000 TEUs & Liquid Containers

1300+ Trains moved



TCI Seaways

9 Major Ports serviced Coastal Multimodal

Rail

Multimodal

**Port Logistics** 

06 Coastal Cargo Ships deployed







Operations across all the ICDs





## Unique Positioning to incubate High Growth Segments













**Chemical + Pharma** 

Agri. ++ Value Chain

E-Comm.

**Cold Chain** 

SAARC

#### WHY are these high growth segments?

- 1. Supply chain disruption in China
- 2. Chemicals flow into Pharma through APIs.
- 3. India is preferred manufacturing destinations for chemicals (all MNCs are present here).
- 4. Maturing SCs

- 1. 16% of GDP in farm & food sector
- 2. New Farm Laws
- 3. Consumption linked sector with shorter cycles
- 1. Potential of huge retail market shift to online
- 2. Pandemic induced boom in E-Comm.
- 3. Omni channel growth
- 1. Growth in the organized food delivery and ecommerce segments.
- 2. COVID-19 vaccine roll out.
- 3. Market maturing to quality vs cost

- 1. BBIN & CMLV countries.
- 2. Increasing SC linkages in neighboring countries
- 3. Look East Policy with Govt investment into projects

#### TCI's approach to these high growth segments

- 1. Multimodal solution for movement of Haz. and Non-Haz. bulk liquid and dry chemicals.
- 2. Own strategic assets- ISO Tanks, Gas Tankers, Dry Bulk Containers.
- 3. Responsible Care, ITCO, PESO and **Drugs License**
- 4. Chemical & GDP compliant warehouses.

- 1. Multimodal solutions comprising last mile deliveries.
- 2. 3PL Solutions, Yard management, OBL, Spare Parts WH
- 3. Offers hub-spoke solutions.

- 1. Distribution/Fulfillment Centres
- 2. Middle Mile
- 3. Value added services like kitting, packaging etc
- 4. High quality, six sigma operations

- 1. Dedicated team under JV with Mitsui
- 2. Quality operations with cold & dry solutions
- 3. 100 fleets (76 Own), 9000 Pallet position.
- 1. Own Subsidiaries in Nepal and Bangladesh. Present in Nepal for 40 years.
- 2. offices at all major borders and capital cities,
- 3. End-to-End multimodal through Road and Rail.
- 4. IATA, CHA, Courier Licenses.

# Operations & Warehousing

- Tyre Management System
- ERP on cloud
- Record Management System

Workman Management System
Freight Exchange Platform
Geo Fencing, E-Invoice, E-Waybill, GST



Vehicle Tracking System

High Availability Disaster Recovery

Logistics Control Tower

Fleet Management System

Security Operation Centre

Digital Transformation

- **Robotics Process Automation**
- Artificial Intelligence & ML

Data Analytics

- Optical Character Recognition
- Business Process Optimization
- Business Intelligence Tool

Strong Tech Team

- Version Control
- Repository System
- DevOps lifecycle Tool
- Project Management System
- Standard IT Policies
- Tech enabled Infrastructure

**IOT Devices** 

- GPS & GIS
- Temperature Sensors
- RFID's
- Barcode Scanners

**Customer and Suppliers** 

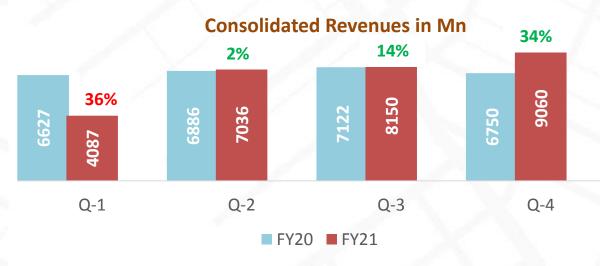
- Customer Relationship Management
- Customer Support System
- Customer Portal & App

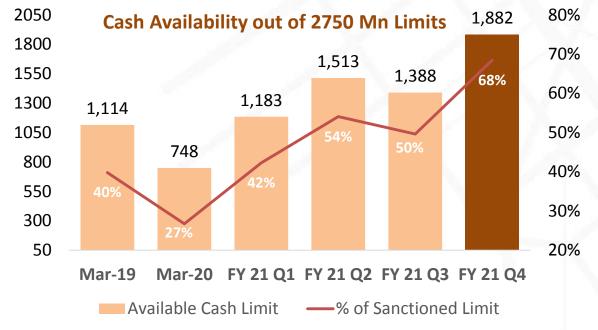
- Supplier Relationship Management
- Supplier Performance Management
- Supplier App

# Key Highlights for FY21

LEADERS IN LOGISTICS

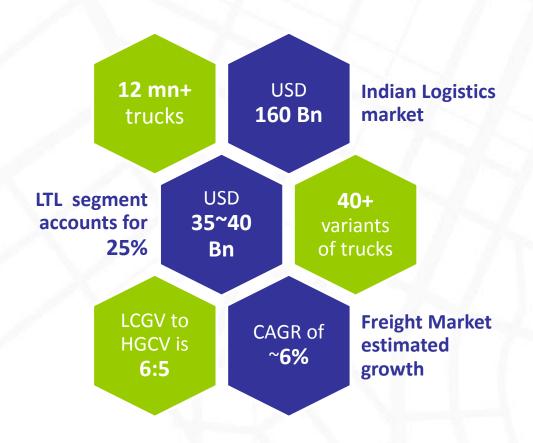
- Record Q4 with a strong finish for FY21
- Strong cash flow with improved quality of receivables and lower borrowing
- Robust pipeline of opportunities with deep connect made with customers during pandemic
- Company strategy of integrated logistics play has shown effectiveness and strength





# TCI Freight Division: Industry nature and trends







#### **Key Industry trends:**

- Need for FTL & LTL from customers
- Anywhere to anywhere model
- Tech support: adoption of conversational customer support Chabot
- End to end visibility
- In-transit small storage facilities to grow
- Packaging support for high value goods, fragile items specially in LTL segment

© 2021 TCI

## TCI Freight Division: Core competencies and capabilities



- One of India's premier organized freight services provider with pan India presence.
- Started new service for SAARC region to provide door to door service.
- Remote Areas servicing like Leh-Ladakh to Nagercoil
- 700 IT Enabled Owned offices, 25 Strategic Hubs

- Around 3500 trucks and trailers in operation, both owned and leased.
- On demand use of Foldable Large Containers (FLCs) to safeguard goods.
- Single window Key Account Management (KAM) solutions for managing information flow and tracking.

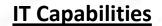


#### **Services**

Provides full truck load (FTL), less than truck load (LTL)

**Customized Solutions** 

**ODC and Project Heavy Haul** 



Mobile App controlled loading, unloading and dispatch of goods.

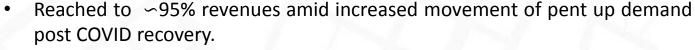
Centralized vehicle tracking through GEO Fencing System and customer service by quick response team.

# TCI Freight Division: Key Operational Highlights

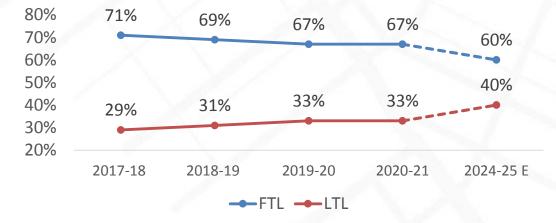


<b>Figures</b>	in	Mn
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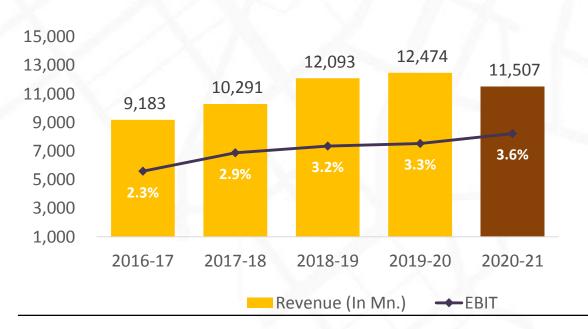
Particulars	Q4 FY21	Q4 FY20	Gr%	FY21	FY20	Gr%
Revenue	3871	3227	20.0%	11507	12474	-7.8%
EBDITA	172	135	27.3%	472	486	-2.8%
% to Revenue	4.5%	4.2%		4.1%	3.9%	
EBIT	160	117	37.5%	416	407	2.1%
% to Revenue	4.1%	3.6%		3.6%	3.3%	
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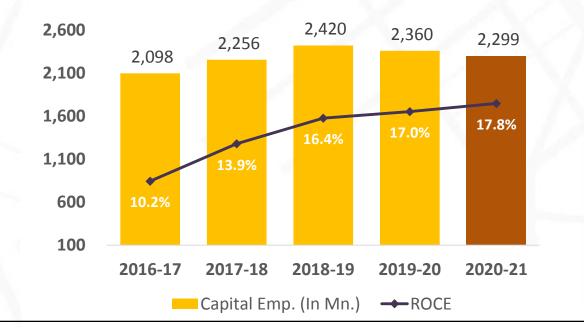


MSME sector did fairly good in Q4



Truck under Operation: 4500+: Owned: 120





## TCI Supply Chain Division: Industry nature and trends





7.87%

3PL Estimated CAGR (2021-2025)



3PL - Acceleration of Market Growth (CAGR)

**Organized** 

Market

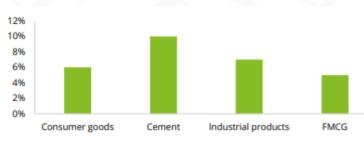
14.86%

Compound Annual Growth Rate of Warehousing Market (2021-2025) ₹ 2086 Bn

Estimated Market Value of Warehouse Industry ( By 2025)



**Location of Logistics Hub planned** 



Source: Deloitte analysis

Typical Logistics and Warehouse Cost (as a % of Sales)

# Key Industry trends to drive Supply Chain and Warehousing:

- Third-party logistics to gain momentum
- Reorganization of warehouses
- Increased use of warehouse automation
- Increase in Cold storage
- Increased use of Technology

# TCI Supply Chain Division: Core competencies and capabilities —







**✓** TCI SCS comprises a rich talent pool to cater to key industry verticals:



Healthcare

**Chemical** 

Hi-tech

**Retail & CP** 

**Cold Chain** 

**Auto** 

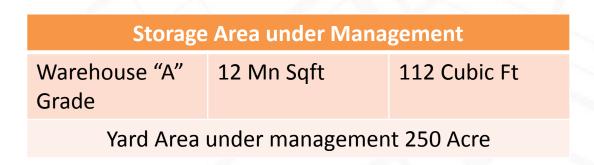
# TCI Supply Chain Division: Key Operational Highlights



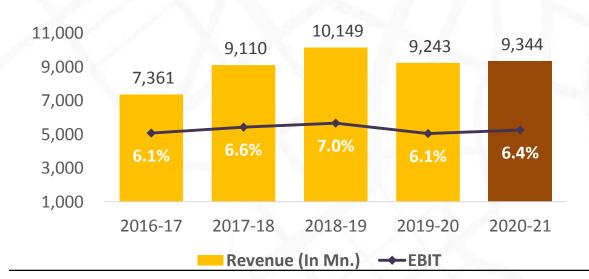
Figures in Mn

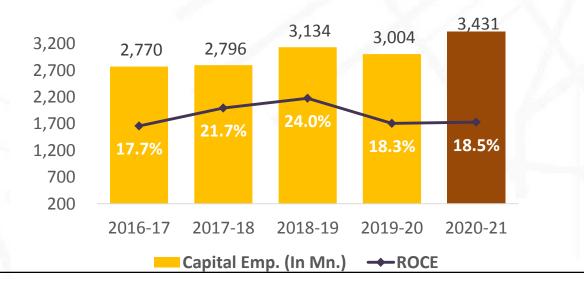
Particulars	Q4 FY21	Q4 FY20	Gr%	FY21	FY20	Gr%
Revenue	2910	2077	40.1%	9344	9243	1.1%
EBDITA	328	194	69.2%	998	908	9.9%
% to Revenue	11.3%	9.3%		10.7%	9.8%	
EBIT	202	101	100.1%	596	560	6.3%
% to Revenue	7.0%	4.9%		6.4%	6.1%	

- ∽80% Automotive including all personal mobility ,Agri and Industrial.
   FMCG ,E-comm. chemical leading the rest
- Higher growth driven by sectorial trends and unmatched capabilities to service customers



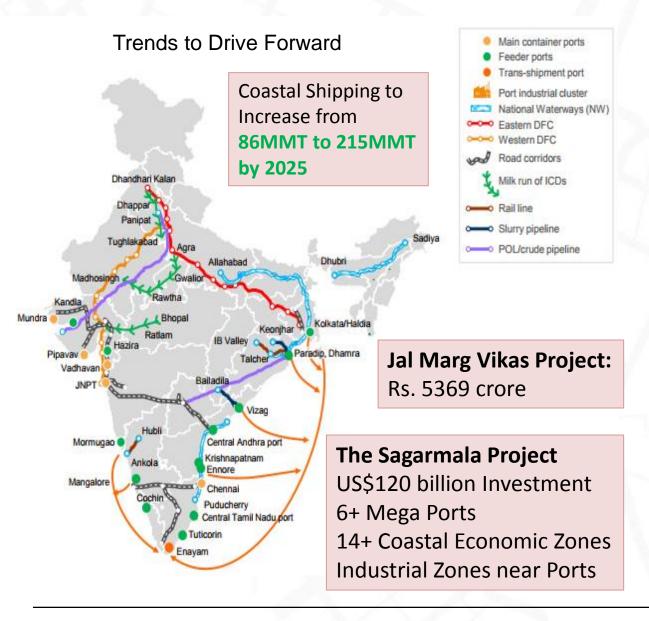
Truck under Operation: 4000+: Owned: 1000+



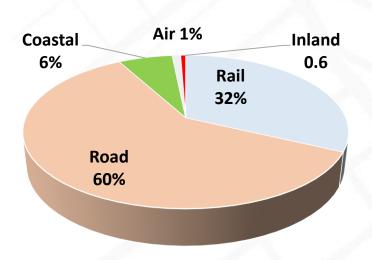


## TCI Seaways: Industry nature and trends





#### Waterways: 6% of transportation modal mix



- Manufacturing at the Coastal Area will increase
- More SEZs and Warehousing Zone near ports
- Multimodal Logistics Park to Come up
- Inland Waterways Projects
- BBIN and BIMSTEC connectivity

## TCI Seaways Division: Core competencies and capabilities

#### **Reach & Services**

- One of the leading multimodal coastal players having presence along the Western, Eastern & Southern ports of India
- Expertise in coastal shipping services, container & bulk cargo movements, and transportation services
- First-mile and last-mile connectivity via rail & road
- Multi-modal solutions with reduced carbon footprint

## **Green Logistics**









Owns **8000+ marine containers** (multipurpose)

**06 domestic coastal ships** with a total capacity of **77,957 DWT** 

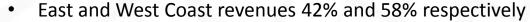
Serves 9 ports of India

# TCI Seaways Division: Key Operational Highlights

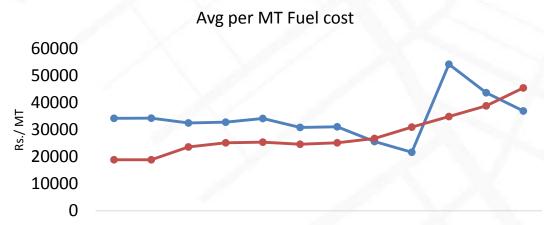


	•	B 4
<b>Figures</b>	ın	IV/In
1180162		IVIII

Particulars	Q4 FY21	Q4 FY20	Gr%	FY21	FY20	Gr%
Revenue	1204	978	23.1%	3692	3443	7.2%
EBDITA	434	308	40.9%	1150	1088	5.7%
% to Revenue	36.0%	31.5%		31.1%	31.6%	
EBIT	305	225	35.8%	735	753	-2.4%
% to Revenue	25.4%	23.0%	_//	19.9%	21.9%	

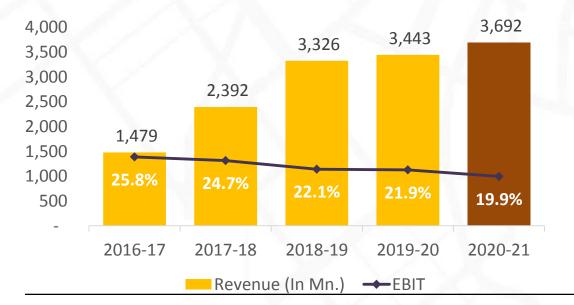


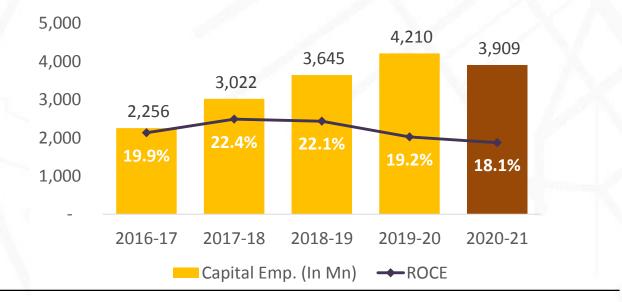
- Three ships were under Drydock and one ship sold during Mid-February
- EBIT margins bit compressed due to higher Depreciation.



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar

FY20 FY21





## TCI's Joint Ventures

LEADERS IN LOGISTICS

Figures in Mn	<b>FY21</b>	(FY20)
---------------	-------------	--------

I Igui es ill	Revenue	TCI CONCOR  Multimodal Logistics Solutions  3239 (1890)	<b>7CI COLD CHAIN</b> 5 0 L U T 1 0 N S 363 (258)	3596 (4449)
~	Y-o-Y Growth	71% (-0.1%)	40.6%(372.8%)	-19.2% (-16%)
	PAT	33.1 (8.6)	6.7(0.1)	196 (251)
(5)	Capital Employed	336 (188)	379 (268)	2573 (2383)
%	Strategic Partner's Share	49%	20%	51%

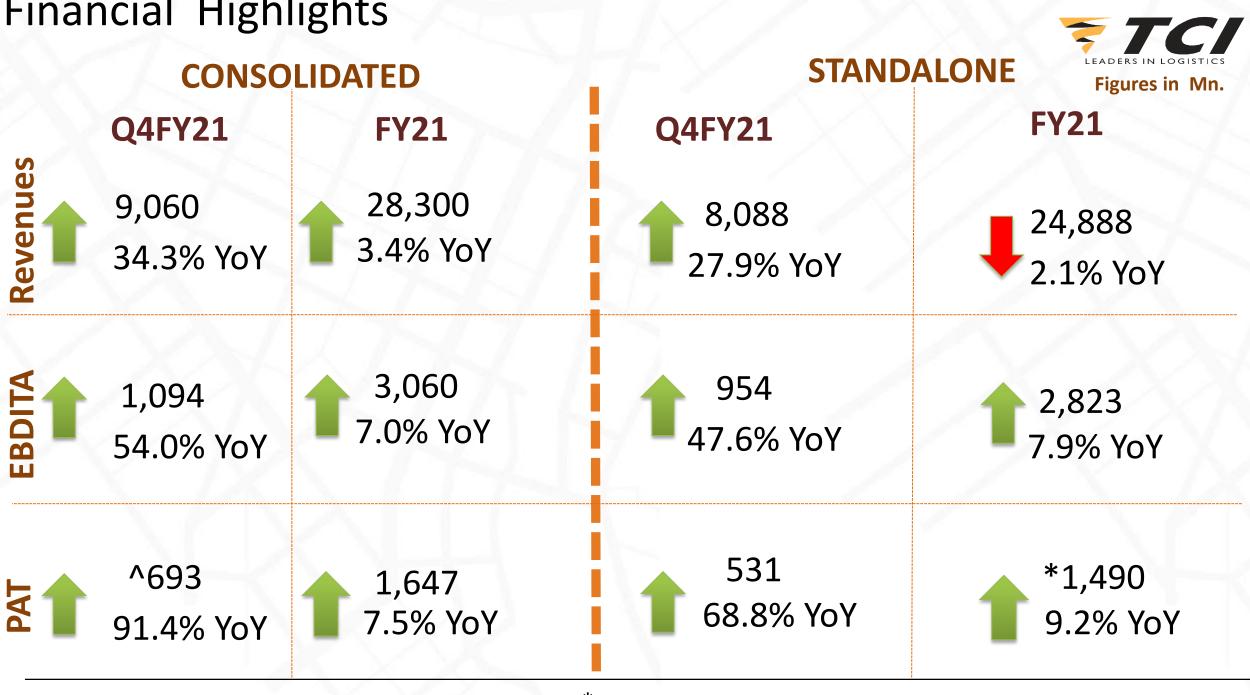


Operates on asset-light model

Building upon its capabilities of integrated multimodal logistics solutions Chemical, Food Grain Metals etc

Cold chain services to cater temperature control Warehousing, Primary & secondary distribution requirements.

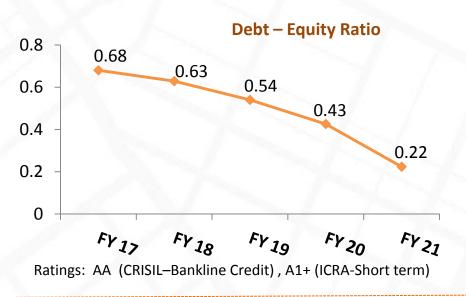
Focused on automotive logistics of Japanese clients

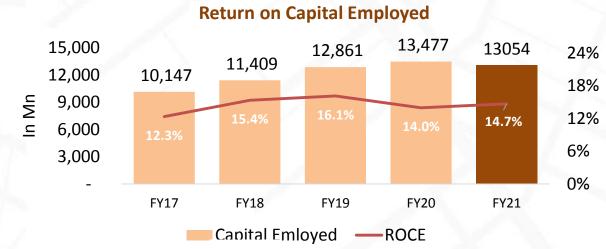


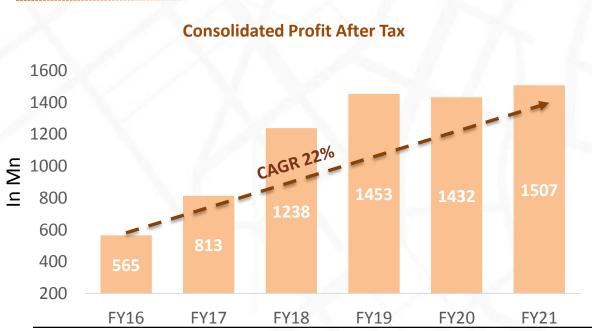
<sup>© 2021</sup> TCI ^ Before Exceptional Item 35 Mn in Q4

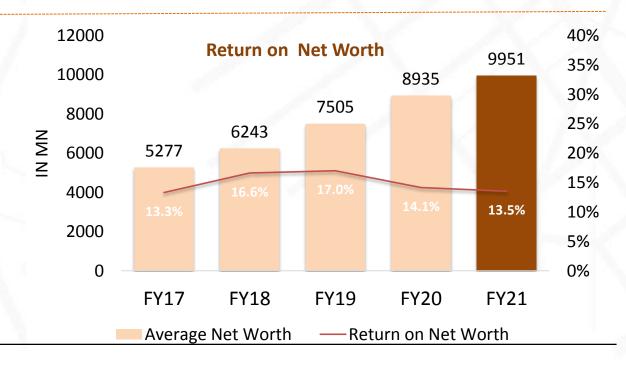
# Consistent performance: Key financial Indicators









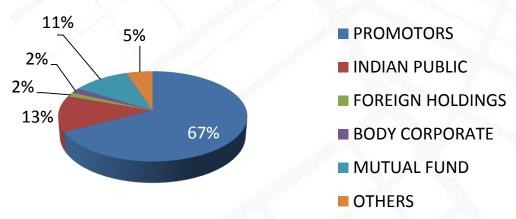


# Market Summary

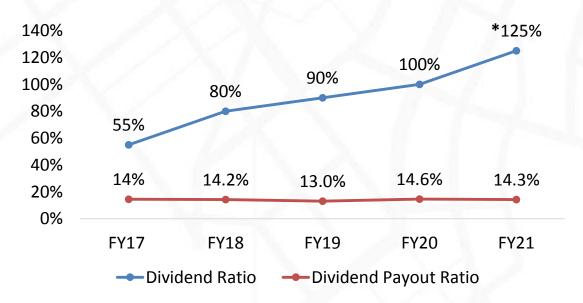
LEADERS IN LOGISTICS		7			7
LEADERS IN LOGISTICS					
22/12/21/10/21/20/21/20	LEAD	<b>ERSIN</b>	LOG	ISTICS	

19749
2416
21912
14.6
7.8
280
145

#### **Shareholding Pattern as on 31st March 2021**



#### **Consistent Dividend track trend**



Stock coverage : 11 : Buy Rating :11

- CRISIL Long term Rating : AA ( Positive)
- ICRA Short Term Rating CP : A1+

Stock returned CAGR of 31% since 2001 till 31<sup>st</sup>
 March 21

<sup>\*</sup> Including Final Dividend FY21 subject to AGM approval

# Corporate Governance: Social Responsibility



- 22 healthcare centers across 11 states
- Artificial limb center served 2112 patients
- Urmila Sports Academy for upbringing players for National and International sports events









- Conducted on a national level, over 14 months across 8 states, focusing on Road safety and health
- Aim to reach out 50 thousand drivers and 50 lakhs people





- Ensuring environment-friendly workplaces - Hubs, Warehouses, Offices - conserving energy and natural resources
- Multimodal Solutions: push towards green logistics
- Promoting 3R's Reduce, Reuse,
   Recycle through **Trio bins**





Non-Discrimination Policy, HSE Policy, Code of Conduct, Sexual Harassment Policy, CSR Policy, Risk Management Policy

## Corporate Governance: Moving together, growing together



# Mission-critical Vaccine & Oxygen Logistics across India

#### Thus far, TCI Yodhas have delivered:

- Over 8000 tonnes of Liquid Medical Oxygen (LMO)
- Oxygen Cylinders & Concentrators
- Vaccines & Life-Saving Drugs



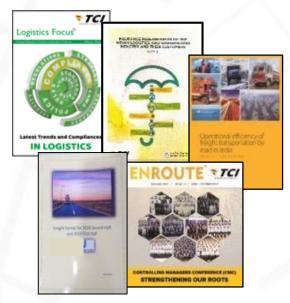








## **Thought Leadership**



#### **Joint Study Reports**

(https://www.tcil.com/tcil/study-reports.html)

- 3 editions of joint study with IIM Kolkata
- Joint report with ISB Hyderabad upcoming

#### **In-house Publication**

(https://www.tcil.com/tcil/publications.html)

- Logistics Focus
- Enroute

### **Awards & Recognition**





- AIMA award for "National Competition for Managers"
- Indian Oil for TCI Safe Safar 2.0

## Outlook for FY22



Revenue growth of 15% & PAT growth of 20%

Keep tight control on receivables and Working capital

Ships

Total

Containers

Trucks & Rakes

**Hub Centers & Small warehouses** 

Others (W/H Equip, Wind Energy, IT etc.

Aggressive capex plan to capture next cycle of growth

(FY07 to FY20)	Est.	Actual	Budgeted
4504	445	514	640
3210	400	0	800
863	280	357	400
4354	340	226	340
1183	35	9	70
14114	1500	1106	2250

**FY21** 

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**FY22** 

## **Cautionary Statement**



Statements in this "Presentation" describing the Company's objectives, estimates, expectations or predictions may be "forward looking statements" within the meaning of applicable securities laws and regulations. Actual results could differ materially from those expressed or implied. Important factors that could make a difference to the Company's operations include global and Indian demand supply conditions, cyclical demand and pricing in the Company's principal markets, changes in Government regulations, tax regimes, economic developments within India and other factors. The Company assumes no responsibility to publicly amend, modify or revise any forward looking statement, on the basis of any subsequent development, information or events, or otherwise.

## e-presence



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#### **Study Reports**

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